

7TH ANNUAL DWP CONGRESS POSTPONEMENT – FAQs

- **When will the 7th Annual DWP Congress now take place?**

The 7th Annual DWP Congress will now be held from the 4th-6th November 2020.

- **Where will the 7th Annual DWP Congress be held?**

The Congress will be held in Rhodes Island, Greece. The Host Hotel for the 7th Annual DWP Congress remains the Mitsis Alila Resort & Spa in Rhodes.

- **Why was the DWP Congress postponed when it is safe to travel to Greece?**

For us at the DWP Congress, the health and safety of our clients is of utmost importance. With the recent growing outbreak of the COVID-19/Coronavirus epidemic globally, having a gathering of 500 attendees from over 70 countries did not seem appropriate at this time, hence eliminating the risk.

Even though there are no travel restrictions to Greece, there are other countries or airlines that have imposed travel restrictions which will make it difficult for many of our attendees to join the Congress.

- **Do I need to register again for November?**

If you have already confirmed your presence for DWP 2020 that was scheduled for April, then your participation will be moved to November 2020.

- **What should I do if I have already booked my travel and accommodation?**

With regards to the flights, kindly check with the respective airline or your travel agent with regards to your travel insurance.

With regards to accommodation, if you had booked a room for yourself at the Mitsis Alila Resort & Spa, then your reservation will automatically be moved to the November dates. In case you would like to cancel your reservation or for any other assistance regarding your room reservation, please contact Mr. Manolis Arvanitis on Alila.res@mitsishotels.com or on +30 22 410 85360. You can get in touch with the hotel directly and they will be happy to assist you.

- **What if the COVID-19 situation worsens in the months to come?**

We have been monitoring the situation closely with our local partners and the health authorities in Greece and after careful analysis, we have decided to move the event further by 6 months and by then we are hoping to avoid any disruptions and it would be much safer for everyone to travel.

- **What happens with my payments already made to QNA International for the DWP Congress 2020?**

All the payments made to QNA International in relation to the DWP Congress will be applied to the postponed event. Any remaining and/or pending payments will still need to be settled as per the terms of your existing contract.